



THE SCOTTISH MEDIATION CHARTER

Mediation is about helping people find ways to sort out their disagreements.

We believe that the use of mediation and mediative approaches leads to more productive relationships, better governance, and an inclusive culture. We believe mediation is a good way to resolve disagreements that is creative, maintains and restores relationships, and provides long-term solutions. We also understand that when engaged with in good faith and willingly, mediation can be a timely, affordable, and empowering way of resolving disagreements.

Recognising the above and to signal our commitment, we shall do our best to foster, encourage, and support the use of mediation in Scotland through the following:

ACTION 1

When differences arise between us and another person or organisation, we are prepared to explore the use of mediation in good faith to resolve disagreements.

ACTION 2

Where appropriate and suitable, we will insert a mediation clause in any of our contracts, agreements, or forms.

ACTION 3

We will seek to promote mediation to our staff and engage them in ways to equip them with the knowledge and skills to constructively resolve disagreements.

ACTION 4

We agree that our name and logo be published on the Scottish Mediation Charter website and other communications as a signatory to this charter.

ACTION 5

We will display the Scottish Mediation Charter logo on our website or other communications where applicable.

Signature and
Company Stamp:

Name:

Designation:

Date: