

Practice Standards for Mediation Training Providers

(Approved by the Standards Board 25.05.11)

1. Mediation Training Providers

SMR Approved training providers will be listed on the SMN website, and can use the SMR logo on their website and marketing and publicity materials alongside the words "SMR Approved Mediation Training Provider". All trainers employed by or who deliver training on behalf of the SMR Approved Training Provider must meet the current practice standards for the SMR.

2. Mediation Competency Framework

A Mediation Competency Framework is being developed and will be signed off by the Standards Board. It will provide a framework for Mediation Training Providers to use in the assessment of trainees on their course.

3. Provide Certificates

Mediation Training Providers approved by the SMR are required to certificate mediation basic training and CPD. Once the Mediation Competency Framework is developed, certification of CPD will be tagged to the Mediator Competency Framework.

4. Accreditation

Where the training provided is described as "accredited" the form of accreditation and accrediting body should be made explicit to potential trainees.

5. Verification Process

ALL SMR Approved Training Providers should keep a portfolio which demonstrates that they meet the current practice standards for Mediation Training Providers. 10 – 15% of Mediation Training Providers will be selected at random each year by SMN and the portfolios will be requested for verification.

6. Appropriate Insurance

All SMR Approved Mediation Training Providers should have appropriate insurance and a complaints process.